

Mid-State Distributing Co.
Privacy Policy

This privacy notice discloses the privacy practices for <https://midstatedistributing.com>. This privacy notice applies solely to information collected by this website. It will notify you of the following:

- 1 What personally identifiable information is collected from you through the website, how it is used and with whom it may be shared.
- 2 What choices are available to you regarding the use of your data.
- 3 The security procedures in place to protect the misuse of your information.
- 4 How you can correct any inaccuracies in the information.

Information Collection, Use, and Sharing

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will not sell or rent this information to anyone. We will use your information to respond to you, regarding the reason you contacted us. This site requires a previous relationship with Mid-State Distributing which has included creating a customer account. That customer account is used as needed for the completion of orders and inquires from you. A login is required to reach most areas of the site.

We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g. to ship an order.

Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy. There will be an option to unsubscribe from our marketing emails on each document.

Your Access to and Control Over Information.

After logging into the website you have access to many areas of your account data. If you note incorrect data about your company please contact us via email at mstate@m-state.com or call our headquarters at 1-800-798-2568 to request changes or deletions. You may opt out of any future contacts from us at any time.

Security

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline. Our site utilizes a secure third-party portal for the collection and use of any credit card data. There is no credit card data stored on our site. You should only use the secure credit card fields on our forms for providing that data. Never place sensitive credit information as comment lines in any forms or orders. Wherever we collect sensitive information that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a lock icon in the address bar and looking for "https" at the beginning of the address of the Web page. While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The

computers/servers in which we store personally identifiable information are kept in a secure environment. If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone at 800-798-2568 or via email at mstate@m-state.com.

Orders and Quotes

We request information from you on our order form. To buy from us, you must provide contact information (like name and shipping address) and financial information (like credit card number, expiration date). This information is used for billing purposes and to fill your orders. If we have trouble processing an order, we'll use this information to contact you.

Cookies

We use "cookies" on this site. A cookie is a piece of data stored on a site to help us improve your access to our site and identify repeat visitors to our site. For instance, when we use a cookie to identify you, you would not have to log in a password more than once, thereby saving time while on our site. Cookies can also enable us to track and target the interests of our users to enhance the experience on our site. Usage of a cookie is in no way linked to any personally identifiable information on our site. Some of our business partners may use cookies on our site, especially if we have training or specification documents linked to products. However, we have no access to or control over these cookies.

Sharing

We share aggregated demographic information to help monitor our site as well as measure effectiveness and improve the user experience, with tools such as Google Analytics. This is not linked to any personal information that can identify any individual person.

We use an outside shipping company to ship orders, and a credit card processing company to bill users for goods and services. These companies do not retain, share, store or use personally identifiable information for any secondary purposes beyond filling your order.

We may partner with other parties to provide specific services, which might include training opportunities or online learning. When the user signs up for these services, we will share names, or other contact information that is necessary for the third party to provide these services. These parties are not allowed to use personally identifiable information except for the purpose of providing these services.

Links

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

We reserve the right to amend or change these privacy policies at any time.